
ISO 9000 Certification Services

Management Systems today must be dynamic, customer-focused and bring tangible value. Many organizations around the globe have successfully implemented ISO 9000 Quality Management Systems to create, organize and improve their operations, with performance consistently exceeding targets since 1987 when the initial version of the standards were released.

About the standard

ISO 9000 is the International Organization for Standardization's (ISO) series of standards for Quality Management Systems. In today's global and competitive business environment all organizations realize that quality is an inherent customer expectation, a need for survival!

The implementation of a formal Quality Management System (QMS), based on ISO 9000 series provides a mechanism for ensuring high quality of product/service thereby leading to increased customer satisfaction and profits.

Issues addressed by KPMG's Certification Process for ISO 9000 series standard

- Identification and control of key processes of the organization affecting the quality of its products
- Measurement, analysis and improvement of quality related performance
- Compliance with policies and operational controls
- Provision and utilization of resources.

Benefits of the Audit and Certification Process for ISO 9000 series standard

- Worldwide customer acceptance
- Increased profits through reduced costs and increased revenues
- Increased customer and stakeholder confidence through better defined policies and responses towards quality related issues
- Improvements to framework, controls, monitoring and review processes
- Improved employee awareness about their contribution towards quality.

Other related services

- Training
- Manual overview
- Pre assessment visits.



**KPMG: Part
of the
Solution**

